

## Activity 1: Communication Experts

**Name:** \_\_\_\_\_ **Section:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Group Work: (Trio) Study the different cases below and present an analysis of the communication concepts involved in the situation. Use the specified format.

Case 1: **Jack** believes he gets along great with his colleagues at work, but if you were to ask any of them, they would say that Jack is "intimidating" and "very intense." Rather than just look at you, he seems to devour you with his eyes. And if he takes your hand, he lunges to get it and then squeezes so hard that it hurts. Jack is a caring guy who secretly wishes he had more friends, but his nonverbal awkwardness keeps people at a distance and limits his ability to advance at work.

Case 2: **Arlene** is attractive and has no problem meeting eligible men, but she has a difficult time maintaining a relationship longer than a few months. Arlene is funny and interesting, but even though she constantly laughs and smiles, she radiates tension. Her shoulders and eyebrows are noticeably raised, her voice is shrill, and her body is stiff. Being around Arlene makes many people feel anxious and uncomfortable. Arlene has a lot going for her that is undercut by the discomfort she evokes in others.

Case 3: **Ted** thought he had found the perfect match when he met Sharon, but Sharon wasn't so sure. Ted is good looking, hardworking, and a smooth talker, but seemed to care more about his thoughts than Sharon's. When Sharon had something to say, Ted was always ready with wild eyes and a rebuttal before she could finish her thought. This made Sharon feel ignored, and soon she started dating other men. Ted loses out at work for the same reason. His inability to listen to others makes him unpopular with many of the people he most admires.

FORMAT FOR THE ANALYSIS:

Case	Problems in Verbal Communication	Problems in Non-Verbal Communication	Solution	Rationale
	(mention communication terminologies )	(mention communication terminologies )	(mention communication concepts )	(mention communication concepts )

**Criteria for Scoring:** Depth of Analysis (concepts in communication)= 15, Authentic Solution 10, Rationale for the Solution, 15; Presentation 10 (total of 50 pts.)